

Leigh Ann Bradley, PhD, MSN/FNP, MA/LPC, RN
Director of Coaching



As Director of Coaching for BLG, a HealthStream® Company, Leigh Ann Bradley directs and facilitates BLG coaching operations, and she coaches and mentors hospitals' and healthcare organizations' senior teams and leaders in tactics designed to support cultural transformation. Leigh Ann facilitates implementation of strategies and best practices that drive performance in patient experience and CAHPS, enhance employee and physician engagement, and improve the culture of the work environment. With the goal of attaining and sustaining measurable improvement in patient experience, employee satisfaction, and overall performance improvement, she coaches organizations to create and sustain patient-centered excellence for every patient, every time.

Leigh Ann brings a unique perspective to healthcare leadership coaching through her work as a registered nurse, healthcare administrator, and experience in engineering, psychology, and psychotherapy. A life-long learner, Leigh Ann has studied such areas as the development of distance learning curricula and online business marketing. Her systems view incorporates knowledge from all the industries and settings of which she has been a part and allows her to offer insights garnered from a variety of perspectives. She is passionate about learning the stories of partner organizations and the patients and families we serve in order to transform cultures to embody true patient-centered care.

Leigh Ann holds a doctorate in Counselor Education from the University of New Orleans and master's degrees in Psychology from Houston Baptist University and Nursing as a Family Nurse Practitioner from the University of South Alabama. She is a Registered Nurse and Nurse Practitioner, a Licensed Professional Counselor, and a Chemical Engineer.